

Policy Name	Remote Technical Standards Policy
Policy Purpose	Policy to address the requirements set out in the GC's Remote Technical and Gambling Standards
Policy Created By	Ben Speare
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Policy Validated and Checked By	Martin Woodhead
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Remote Technical Standards

The Gambling Commission Remote Technical and Gambling Standards document can be found at <https://www.gamblingcommission.gov.uk/PDF/Remote-gambling-and-software-technical-standards.pdf>

In the document, Annex A states that the following RTS apply to subscription lotteries:

- RTS 2 – Displaying transactions
- RTS 3 – Rules, game descriptions and likelihood of winning
- RTS 5 – result determination
- RTS 6 – Result determination for play for free games
- RTS 7 – Generation of random outcomes
- RTS 13A – Time requirements
- RTS 14 – Responsible product design

NB. Please note the lottery will be hosted on Gatherwell's lottery system and therefore all answers to RTS defer to the Gatherwell platform.

RTS 2 - Displaying transactions

Transaction values are displayed to all players through the checkout process and on the players account. In addition, players are emailed post purchase with confirmation of the transaction including value and number of draws entered.

RTS 3 - Rules, game descriptions and likelihood of winning

All game rules are clearly displayed on the website. Players must positively confirm their acceptance of the terms at account creation stage.

Game rules detail the method for winning, % split of the entry price, winning odds and prize structure.

RTS 5 - result determination

As referenced in the game rules the results for the lottery are generated in a clear and transparent way with alternative methods for generating winning combinations also outlined in the instance the primary method cannot be completed.

RTS 6 - Result determination for play for free games

In the instance where play for free games are offered, the same rules apply for tickets irrelevant of whether entry was via a purchased chance or free entry.

RTS 7 - Generation of random outcomes

Results for the lottery are generated in a clear and transparent way. Where £25,000 jackpot prizes are offered, the use of an independently verifiable draw are taken (normally the Australian Super 66) to generate winning combinations.

Gatherwell also use Random.org to generate winners in raffle based draws.

RTS 13A – Time requirements

Entry into the draws is time dependent, with cut off into the weekly draw being at 11.59pm on the Friday evening prior to the Saturday draw.

RTS 14 - Responsible product design

The Gatherwell platform is designed to encourage participation to support good causes in the objective of fundraising. As such the design of the site is intended to drive positive behaviours and not stretch individuals beyond their means or encourage irresponsible behaviours.

There are appropriate age restriction messaging and account signup protocols as well as signposts to appropriate support organisations and self-exclusion policies should gambling be a problem.

Security Requirements

The lottery is being hosted on Gatherwell's lottery system and as such we will rely on Gatherwell's information security policies, processes and procedures. We are aware of Gatherwell's responsibility to be independently audited annually for their remote security and given we do not host the lottery ourselves, will rely on their security audit (normally completed in May each year).

On completion of their audit we will ensure we are aware of the published content and recommendations and present the information to the Gambling Commission as part of our required audit considerations annually.